

Microsoft Skype for Business Product Guide

Microsoft Skype for Business Server 2015, formerly Microsoft Lync Server 2013, is an enterprise-ready unified communications platform that connects people everywhere; providing a consistent, single client experience for presence, instant messaging, voice, video and meetings. Users can connect to other businesses on Skype for Business as well as anyone on Skype, enabling rich communication with hundreds of millions of people around the world.



Connect Anywhere

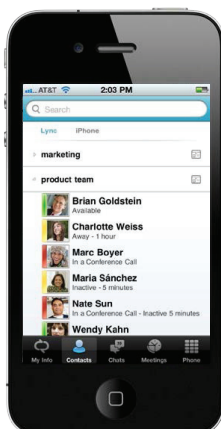
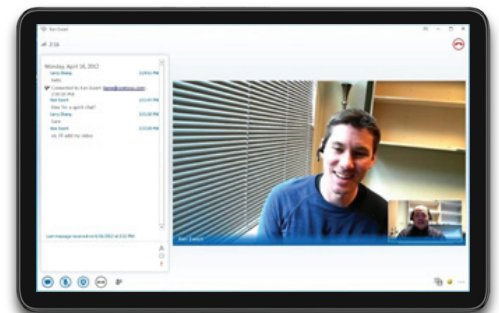
Skype for Business allows people to stay connected with colleagues and customers, from wherever they chose to work. Skype for Business' anywhere access capabilities not only enable telecommuting and remote work for employees, but also increase real estate flexibility and provide business continuity options for organisations.

Skype for Business uses identity to connect people using your network or the Internet without requiring VPN, yet keeps your communications safe using built-in encryption.

Interoperability

Skype for Business provides a familiar and consistent user experience across a variety of devices. Using Skype for Business, users can transition among PC, smartphones, tablets, phones and room systems with ease.

The new, immersive app for Windows 8 & Windows RT: provides fast, natural, hands-on control of communications across the entire range of Windows devices and architectures. Users can also communicate using Phone Edition, available on standalone IP phones including iPhone and Android. The Web App also allows PC and Mac users to join a meeting from within an HTML5-enabled browser.



Connected Experiences

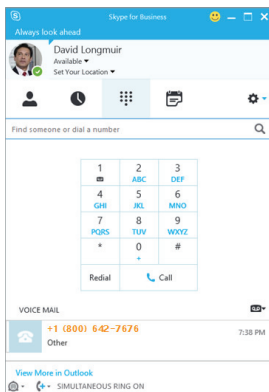
Regardless of the device being used, Skype for Business provides a consistent, intuitive user experience. A user's 'presence' is a collection of information that includes availability, willingness to communicate, location and status. Presence status also includes device indication, customised state information and Microsoft office application connectivity. Users can utilise their contact list for people that they communicate with on a regular basis using tagging, grouping and contact cards.

Skype for Business instant messaging is a simple way for users to converse quickly with persistent chat, archiving, chat rooms, filters, notifications and searching.

Meetings

Conferencing does not need to be complex. Skype for Business Meetings brings together the components of desktop video, audio conferencing, web conferencing, content sharing, and room based video solutions into a single, unified experience. Meeting organisers, participants and presenters are able to optimise their meeting experience, contribute and share content such as presentations, programs, desktops and attachments.

Conferencing can be scheduled with one click using Outlook using the same process as creating a meeting in a calendar, telephone dial in information and a join URL are automatically included in the request along with the meeting ID and PIN reminders.



Enterprise Voice Capabilities

Users can place voice calls by searching a name or typing in a number, answer or forward calls to voicemail, their mobile phone or another phone number with flexible call management. Skype for Business allows users to switch devices and transfer calls without interruption and access anywhere.

Call delegation and team calling directs department calling and response groups provide a server-based method for call treatment, queuing and routing calls.

Simple to Manage

Skype for Business is a dependable platform for all communications and collaboration that reduces IT complexity by providing a scalable, shared infrastructure with a single data store. This helps deliver mission critical services that scale to meet the needs of the entire enterprise. IT pros can use policy based administration and call admission control to manage network voice, video and application sharing. Organisations can also centrally manage dial plans to prevent unauthorised calls and toll fraud.

Skype for Business provides data center resiliency using simplified deployment. This capability provides organisations with a cost effective solution for performing disaster recovery when they have two or more data centers. Active Monitoring features determine if performance or outages are affecting communication services health and can be accessed locally or over the Internet.

Cloud Flexibility

Skype for Business provides communications and collaboration solutions that can be provided as cloud services, on-premises services, or a combination of the two. Skype for Business Online allows users to communicate anywhere which helps dramatically reduce the IT cost of supporting home-office and mobile work. A consistent user experience online also helps users be more efficient and effective in performing their job function. IT pros can also control the archiving retention policies using the Exchange Online tools they are already familiar with which means that users can subsequently search for these items using the Exchange Online archives.

IT pros can view reports for Skype for Business Online using Office 365 Reporting which includes usage reports, health views and the option to export usage metrics for the custom reporting needs of the organisation.

Microsoft Office 365

Office 365 lets you quickly enhance and expand your collaboration and communication services with enterprise-class security and reliability without the need for costly server deployment or time-consuming maintenance. Designed to work with the Office applications your people already know, Office 365 delivers seamless connectivity between PC, smart phone and browser for the best productivity experience with minimal training.

Through a host of integrated services, Office 365 helps your people stay more productive and better connected by offering flexible, powerful, and familiar ways to deliver their best work, regardless of where they are or the devices they use.

Office Professional Plus gives your people the freedom to use Microsoft Office applications from different locations and on different devices, enhancing the way they communicate and collaborate.

Outlook and Exchange Online allows your people to conveniently and efficiently manage their work schedules, share their calendar availability, and resolve appointment conflicts. With the help of MailTips (a feature of Exchange Online) Outlook alerts you when you are about to send mail to someone who is out of the office. MailTips also provides safeguards against accidental "reply all" situations and distribution of confidential information outside the company. Outlook also works with Lync Online to show when senders are available for an instant message (IM) session.

SharePoint Online brings additional Office document collaboration capabilities by publishing documents, shared calendars, and contacts to Outlook. In addition SharePoint Online capabilities enable co-authoring, the simultaneous editing of the same document by two or more people.

Lync Online is tightly integrated with SharePoint Online and Office so that your people can easily determine the availability of others from within a document or email message and, with a single click, contact them using IM. From there, they can employ Lync Online to start an audio or video chat, as well as share their desktops.

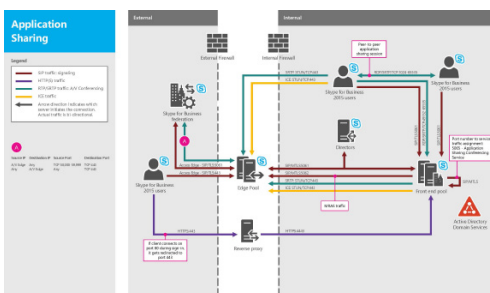
Office Web Apps let your people work with Office documents directly in a supported browser when they are on the go or at a shared PC. They can also manage their email; streamline communications; find and share information; and access documents, contacts, and calendars from supported browsers, PCs, and many mobile devices, from anywhere there is Internet access.

Office 365 plans	Office 365 Business Essentials	Office 365 Business	Office 365 Business Premium
Run your business more easily with Office 365 anytime, anywhere	Email with 50 GB mailbox, 1 TB file storage and sharing, HD video conferencing, Office Online	1 TB file storage and sharing, Full, installed Office on PC/Mac, Office apps on tablets and phones	Email with 50GB mailbox, 1 TB file storage and sharing, HD video conferencing, Full installed Office on PC/Mac, Office apps on tablets and phones
Full, Office Applications Word, Excel, PowerPoint, Outlook, Publisher and OneNote on up to 5 PC's or Macs		Y	Y
Office on Tablets & Phones full experience on upto 5 tablets & 5 phones		Y	Y
Online Versions of Office including Word, Excel & PowerPoint	Y	Y	Y
File Storage & Sharing With 1 TB storage/user	Y	Y	Y
Business Email, Calendar & Contacts with 50GB inbox	Y		Y
Unlimited Online Meetings IM & HD Video Conferencing. includes Skype for Business App	Y		Y
Yammer to help employees collaborate across departments, locations & business apps	Y		Y
User Maximum	300	300	300

Krome Consultancy Services

Krome recognises the business benefits that adding unified communications solutions such as Microsoft Lync (Skype for Business) brings to an organisation, but appreciate that many organisations unfortunately do not have the in house skills or time required to effectively plan and deploy such solutions.

With our own dedicated Microsoft Lync and unified communications specialist operating within our messaging team, holding over 11 years experience in the unified comms industry, we are able to provide you with expert consultancy services to support you in this area.



Microsoft Lync (Skype for Business) Consultancy

Krome can advise, assist and manage your entire unified comms experience from the initial concept, design and deployment through to migration, end user adoption and post implementation support, ensuring that you get the maximum value and functionality from your solution whilst enabling your users to harness the full power of the Microsoft Lync Platform.

At every stage of the process Krome will provide you with full documentation, design plans, configurations and network schematics, if additional documentation, or specific training documentation is required this can also be delivered as part of the project.

Find Out More

If you're interested in learning more about Microsoft Lync (Skype for Business) for your organisation please do get in touch with one of our Business Managers, we'd love to share our experiences, and help you to plan and deliver your own internal internal comms platform.

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